

84 East End Rd
Charlton Kings
Cheltenham

14/06/23

Application Ref 23/00430/FUL

Dear Mr Warren,

I have some points to raise regarding your Officers Report Update carried out by you and the head of planning, please can the committee members receive a copy before tonight's meeting –

- You were told the doors are solid and not glazed but did not believe us, although you readily believe anything the applicants, or their surveyors tell you as you are still quoting film. Even after a site visit you are still doubting our word and showing a real bias.
- The doors were changed following a conversation with yourself when you advised people do this in our situation, we are now happy with the solid doors and the improved insulation and privacy they offer us, why should we be forced to go back to glass and why did you mention it in the first place if it was going to be an issue.
- Can you explain how a solid door can be the main source of light for the kitchen, please do not state again that we must always leave it open as that will be an insult.
- You have made a fundamental error by not getting your facts correct when completing your report and checking if the door was solid, even though you had photographs to prove it was and were told that no light passes through it. This amounts to negligence and you and unfortunately the head of planning are now trying to gloss over this by basically lying and saying the door is possibly glazed and is the main light source still to the kitchen when it so obviously isn't. If you are not saying it is the main light source then why have you not updated your report correctly. It goes without saying we have lost all faith in the planning dept. I expected your update to correct the errors not add to them, it's disgraceful.
- As it happens the doors are irrelevant as the original application was rejected with them glazed. All the applicants have done is move the wall by 22.5cms and as we all know this will have no effect on the light or amenity. I just expect things to be factually accurate or it leads to questions as to why facts are being listened to as and when it suits one side?

Yours Sincerely,

Graham & Kathy Hill